Patterdale Hall Risk Management Summary

The following is our risk management summary. The purpose of this summary is to satisfy clients that our risk analysis and management schemes are adequately robust.

PROVIDER/CENTRE DETAILS

NAME: Patterdale Hall
WEBSITE: www.patterdalehall.org.uk
EMAIL: enquiries@patterdalehall.org.uk
TELEPHONE: 017684 82233

ADVENTURE ACTIVITIES LICENCE DETAILS

The holding of an Adventure Activities License means that we have been inspected by the Adventure Activities Licensing Authority (AALA), and our risk analysis and management systems were found to meet the required standards. More about what holding a license means can be found on the Licensing Authority's website.

Reference No R0271 L178364
Date license expires: 6th September 2027

ACCREDITATIONS BY OTHER ORGANISATION

The following awards have been achieved by meeting the rigorous standards of other organizations. This suite of accreditations are held by less than 10% of outdoor providers in the UK.

- Learning Outside the Classroom (LOTC) Quality Badge – R2QB103812
- Institute for Outdoor Learning – 11836
- Adventure Activities Industry Advisory Committee ADVENTUREMARK – AAA101477
- Association of Heads of Outdoor Education Centers (AHOEC) – Gold Standard

RISK V BENEFIT STATEMENT SUMMARY

As an organisation we firmly believe in the benefit to students of using specified adventurous outdoor activities as a powerful and impactful vehicle for personal, social and key skill development. A detailed assessment of risks for each activity is undertaken both in a formal written format and dynamically whilst in the field and this is weighed up against the positive benefit of the activity. We are unable to remove all risks, but manage risk to a tolerable level.
Activities are targeted to varying adventure thresholds so that the groups' needs are met and physiological wellbeing of individuals, maintained. *For more information see full "Risk versus Benefit Statement" document*.

STAFF COMPETENCE AND QUALIFICATIONS

All staff will either hold a relevant National Governing Body (NGB) qualification, or a statement of competence signed by an appropriately experienced and qualified person consistent with the requirements of the Licensing Regulations. Copies will be available for inspection on site. All activities staff hold relevant and current first aid qualifications.

SAFEGUARDING AND CHILD PROTECTION

Our policy is consistent with current good practice in this area, and meets current statutory requirements. Enhanced criminal records checks are carried out through the Disclosure and Barring Service (DBS) on all staff.
In the event that a child protection matter needs to be addressed schools should follow their own procedures,

including informing their own designated safeguarding lead for child protection and safe guarding issues. Relevant personnel at Patterdale Hall are Tim Taylor and Sean Duffy. All Patterdale Hall staff have undertaken Level 1 Child Protection training as a minimum, including Prevent Training.

It is the responsibility of the group leader to supervise their group when not on activities supplied by Patterdale Hall, there will however always be a member of Patterdale Hall staff on call. For more information see "Role of Visiting Leaders" document.

ACTIVITY PROGRAMME AND OBJECTIVES

An activity programme and objectives will be agreed prior to the start date. It may be necessary to alter this programme from time to time to take into account group and environmental factors.

RISK ASSESSMENTS AND OPERATING PROCEEDURES

A full selection of risk assessments and operating procedures are available to view at the centre. These are inspected as part of our Adventure Activities License inspections.

INSURANCE

Insurance company	RSA Group	
Policy No	RTT201255	
Dates of Cover	1st September 2026 to 31st August 2027	
Amounts of cover:	Public liability cover	£20,000,000

FIRE PROTECTION

Patterdale Hall has a Fire Risk Assessment in accordance with current regulations. All Fire extinguishing, safety equipment, emergency lighting and Fire Alarm systems are maintained on a regular basis to comply with current legislation.

WIFI AND COMMUNICATIONS

Wi Fi is available to adults only. Log on details will be made available to you upon arrival. Wifi is not available to young people on standard devices. Mobile telephone signal at the centre is good on the Vodafone network and poor or non-existent on other networks. Trip related calls may be made on the centre phone line or over the internet connection.

TRANSPORT

Transport is not required to undertake any of the adventurous activities as all venues are within walking distance. In the event of a situation requiring transport, e.g. an emergency, transport is always available and will be operated by suitably qualified centre staff.

EQUIPMENT

All specialist equipment required for adventurous activities provided by Patterdale Hall will be provided. All equipment provided will be fit for purpose and is routinely inspected as part of our adventure activities license. Records of equipment checks will be available for inspection on site. Any specialist equipment provided and used by visiting groups is at their own risk.

SECURITY ARRANGMENTS

Coded security locks are used on all external doors. Visitors are supplied with the access codes. These doors are fitted with automatic closing mechanisms and are checked and locked during the evening.

INCLUSION AND ACCESSIBILITY

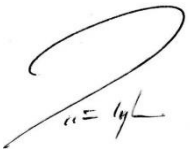
Staff at Patterdale Hall have a commitment to inclusion and accessibility and will work with individuals and visiting leaders in advanced of visits to enable participation and the adaption of activity programmes, as far as reasonably practicable, within the historic limitations of the property and the adventurous activities. Where Patterdale Hall staff do not have the specialist skill or equipment to safely accommodate visitors needs, they will signpost opportunities with other organisations.

ENVIRONMENTAL IMPACT ASSESSMENT

Patterdale Hall understands that its business model firmly pivots around the sustainable use of the natural environment. As such, an assessment of its impact is made proactively and dynamically on a daily basis and opportunities are found to educate participants on good practice in sustainable use and enjoyment of the natural environment.

DECLARATION

I declare that the information above is accurate.

Signed:  (Centre Manager) Date: September 2026